Manual 3 Procedure followed in decision-making process

[Section 4(1)(b)(iii)]

The procedure can be described both in narrative form and through Flow Process Chart. In narrative form the stage through which a proposal passes, the levels at which it gets examined and the final authority to which it has to go approval may be explained.

The Flow Process Charts can give a comprehensive process as may be seen from the following illustration of preparing a food card.

Flow Process Chart for issue of Food Card

S.No.	Activity	Level of action	Time frame
1.	To receive application and put a	Daftry/ Peon	Same day
	diary number		
2.	To mark application to concerned	Deputy Director	Same day
	dealing assistant.		
3.	To put up the case as per	Dealing Assistant	2-3 days
	requirement i.e. sanction of leave		
	etc., increment and other matter to		
	the supervisor.		
4.	To scrutiny the case's submitted	Accounts	1-2 days
	by dealing assistant and further	Officers/Administ	
	submission to senior officers.	rative Officer/	
		Assistant	
		Accounts Officers	
5.	Scrutiny of cases and submission	Deputy Director	1-2 days
	to competent authority for sanction		
	/ recommendation.		
6.	Sanction of Leave / Increment /	Deputy Director	1-2 days
	Issue of various letters and	N.S.E.S.	
	recommendations in cases		
	involving sanction / approval of		
	higher authorities.		
7.	Sanction and according approval	Director	1-2 days
	in various matters. Submission of	(N.S.E.S.)	
	proposals etc. to Secretary /		
	Chairperson of various policy		
	matters.		